

BRANDAND LIMITED - DELIVERY INFORMATION

DHL Economy Select

When your shipping requirements are less urgent, DHL ECONOMY Select provides a reliable and cost-effective door-to-door delivery throughout Europe within 3-9 business days depending on the country.

DHL Express Worldwide

If you need your order quickly, DHL EXPRESS WORLDWIDE offers an end of business day delivery service around the world for pieces up to 70kg and shipments up to 1,000kg. DHL deliver reliably and quickly to more global destinations across a single integrated network than any other express delivery company. Depending on the country this can take up to 3-9 business days.

DHL Domestic Express – *United Kingdom Only*

If your business operates within the United Kingdom (UK), DHL DOMESTIC EXPRESS offers reliable, cost-effective door-to-door delivery to virtually any address within the UK before the end of the next possible working day after collection depending on your UK address.

DHL Carriage Insurance

We recommend DHL's comprehensive protection for all your shipments, giving you peace of mind in the unlikely event of physical damage or loss. If you do not wish Brandand to insure your goods whilst in transit, please untick the box during the checkout page and the appropriate charge will be deleted from your order.

DHL Tracking Details

All DHL services detailed above are fully trackable online giving you peace of mind that you know where your order is. Once your order has been dispatched the consignment tracking details will be made available via the View My Order History page on the B2B website. Simply select the relevant order number to go into the order and you will see the tracking number which once selected will redirect you to the DHL tracking website for your consignment. For more information regarding your tracking details please email us at salesteam@brandand.co.uk

DHL Delivery Terms - DAP

All DHL delivery options listed above will be Delivered at Place (DAP) where the buyer is responsible for unloading the consignment, and any local Customs clearance, duties, and taxes.

Customer Collect (Ex Works)

Some customers prefer to use their own courier to collect their order. If you wish to do this, please select CUSTOMER COLLECT (Ex Work) and we will inform you usually within 1-3 business days when the order is ready for your courier to collect.

Alternative Freight Option

If the DHL EXPRESS WORLDWIDE service exceeds €3,000/ £3,000 / \$3,000 or if you would prefer to discuss your specific freight requirements, please email us at salesteam@brandand.co.uk